

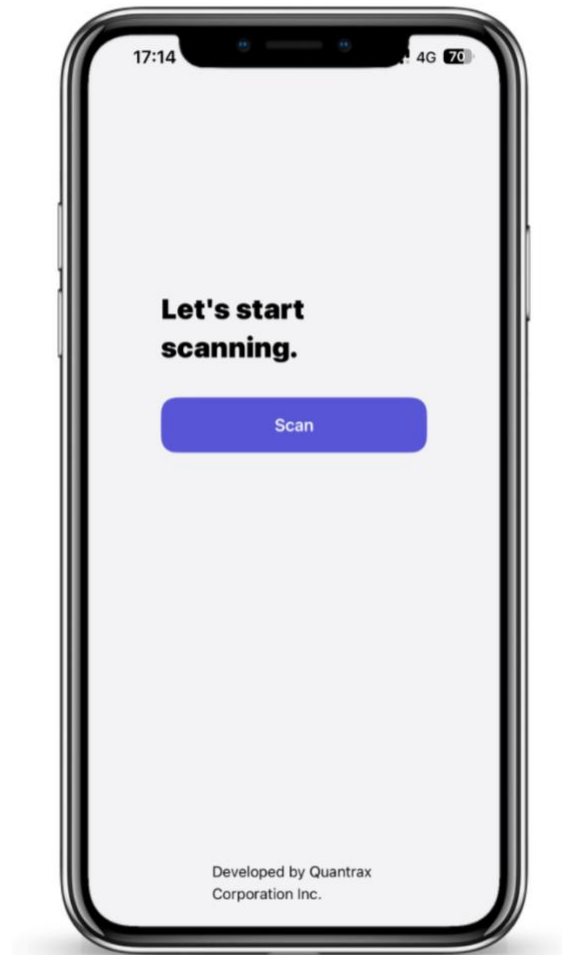
POCKET SCANNER

In the collections industry, managing documents is very important. Be it for compliance, maintaining records of collections, Bankruptcy declarations or for any document related to the consumers, proper maintenance of documents is not just an option, but a requirement.

RMEEx offers a very powerful document management service for our clients already, the 'Scandocs' tool. With scandocs, you can view all the documents that is attached to that account at the click of a button. There are many ways to add electronic documents to an account through scandocs with few steps, but to add a physical document relating to an account to scandocs had some added steps. To eliminate all that hassle, we are introducing our brand-new feature, the Pocket Scanner.

What the Pocket scanner does for our clients?

Let's take a look at how physical documents are worked on right now. Let's say a customer sent in a letter in the mail. This needs to be added to the account, so first an agent needs to scan the files with a scanner, import the .TIFF file to the computer, convert it to a PDF document, and then upload it to the Server and then to Scandocs.



With the Pocket Scanner, all you need is an iPhone or an iPad. The Pocket Scanner app uses the camera to capture high quality scans of the documents and gives you options to make document integration a breeze. But it doesn't stop there; the Pocket Scanner also provides you with a suite of smart features to analyze the documents and set up actions right then and there!

Seamless Integration

The true strength of the Pocket Scanner lies in its ability to integrate the scanned documents directly in to accounts with zero hassle. If the agent has the account open in RMEEx, the Pocket Scanner will give you the option to directly add the document to that account. Or if the document itself has an account number, the Pocket Scanner will use that to find the account and give you the option to add the document to that account.

OCR technology

The Pocket Scanner is equipped with optical character recognition (OCR) technology. This allows the app to scan the document for text, and then take smart options based on that. If the document is insurance related or it is a bankruptcy document, the Pocket Scanner will give you options to upload it as such, and the system can apply smartcodes to take the actions you want on those accounts. This same technology is used to match accounts using account numbers that is in the document to the accounts without having to manually enter it. The app will still give you the freedom to use those options or to do a simple document upload as well.

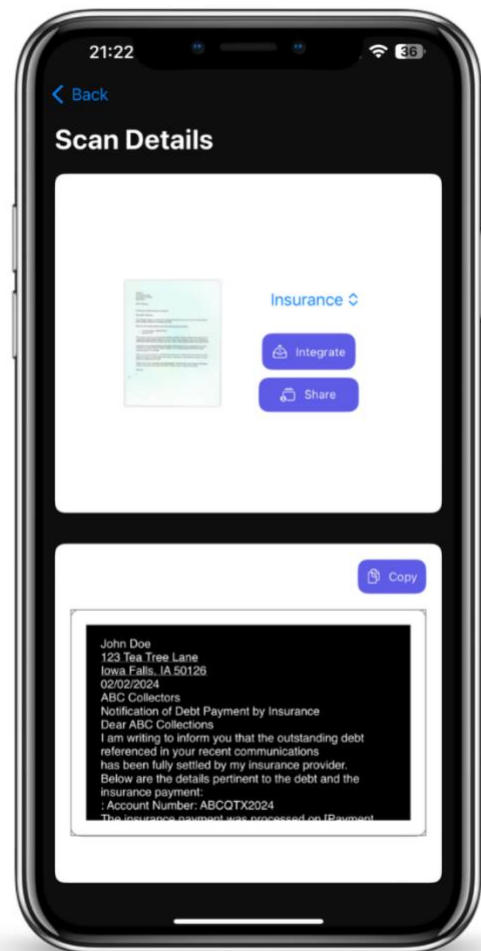
Sharing documents

Once the document is scanned in, the app will give you options to share the document to many channels from within the app itself. Does a manager need to see a document? Scan it and e-mail it to them directly from the Pocket Scanner.

How to get the Pocket Scanner?

The Pocket Scanner is available to iOS devices, both iPads and iPhones and is downloaded through the app store. Since it is an app that is only made available to a small group of people, it is delisted from the search in the Appstore. To get the app, contact Quantrax to receive a download link.

To integrate scanned documents to RMEEx, Scandocs is required. The app will send the scanned documents to your own document server. These documents will then be integrated to the accounts.



Pocket Scanner

Agents can log in to the Pocket Scanner using their RMEEx log in, Quantrax will do the necessary set up to have your agents be able to log-in. The system also supports having many users log in, so all agents can have the app handy and ready to go.

The Pocket Scanner is not just a mobile scanning app. It is a full Suite of RMEEx centered features for handling documents. It is designed with user experience, efficiency and productivity in mind. A low-cost alternative to scanning documents with a scanner that also gives the user the ability to integrate document in fewer steps. Simply open the app, point the camera at the document and let the Pocket Scanner do the rest. Just one of many tools that Quantrax offers to make collections easier.