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**November 30, 2018 – New refresh for 5.3**

A new full refresh of RMEX 5.3 has been loaded to the FTP.

**December 11, 2018 – New refresh for 5.3**

We have placed a new RMEx 5.3 refresh on FTP site.

**December 14, 2018 – RMEx 5.3 refresh**

We have placed a new RMEx 5.3 refresh on FTP site.

**December 24, 2018 – RMEx 5.3 refresh**

We have placed a new RMEx 5.3 refresh on FTP site.

**January 02, 2019 – Change to Nightly Processing - 'Run on weekends (N, 1, 2)'**

The field 'Run on weekends (N, 1, 2)' on 'F10-Dates for All Companies' under Start NIGHTLY PROCESSING option allows the user to skip the Nightly from running on weekend (based on next work date) provided the field 'Auto-start next nightly' has a Y when you run the Nightly for the last time.

N = Do not run on weekends (both Saturday and Sunday)

1 = Omit Saturday

2 = Omit Sunday

It will add notes to 'DSPMSG INTELPR' as follows.

NIGHTLY PROCESSING was skipped because the option to omit it on weekends was activated.  
NIGHTLY PROCESSING WAS SET UP TO RUN WITH A NEXT WORKING DATE OF MM/DD/YY-Monday

**January 09, 2019 – Account detail screens**

Depending on smart codes and X-Logic, applying a smart code could cause the account detail screen to display a different linked account after the smart code was entered.

**January 11, 2019 – RMEx 5.3 refresh**

We have placed a new RMEx 5.3 refresh on the FTP site.

**January 14, 2019 – New fields to client master**

We have added some new fields to client master (Page 11) that you may find useful. There will be merge codes for these.

**January 31, 2019 – Changes to DOB logic**

With changes in credit reporting, it may be helpful to make sure that accounts have dates of birth. In some cases new accounts will not have a DOB, but will link to accounts that have a DOB. We do not want to update dates of birth at time of posting. We want you to look at the data and update the accounts if needed. How can we help? On the last page of System Parameters (Page 4), we have added a new field "Smart code for new accounts linked with DOB differences". If a new account has no DOB and other links have a DOB, or the new account has a different DOB from the links, or the new account has a DOB and an open linked account does not have a DOB, the smart code will be applied."

#### **February 09, 2019 – Change to system parameters (Page 4)**

We have added two options as follows.

*S/Code-New accounts; No SS and DOB, but links have information* - This option analyzes the new account if the account is eligible to be credit reported and has no DOB and SS#. If any of the links have a DOB or SS#, and the full name on the new account matches the name on the new account, the specified smart code will be applied. This was designed to help with credit reporting, in the case where a DOB or social is required for the account to be reported.

*Override* - Optional override for the smart code

*S/Code-New accounts; All linked accounts have no SS and DOB*- Assuming the previous option has also been set up, this option analyzes the new account if the account is eligible to be credit reported and has no DOB and SS#. If all the accounts in the group (it may only have a single account) do not have a DOB or SS# with a matching name on the account, the specified smart code will be applied.

*Override* - Optional override for the smart code

#### **February 12, 2019 – New refresh for 5.3**

A new full refresh of RMEX 5.3 has been loaded to the FTP.

#### **February 14, 2019 – Change for payment entry**

There was a limitation of being able to break down a payment ONLY to 300 open linked accounts. We have made a change to allow up to 800.

#### **February 15, 2019 – New refresh for 5.3**

We have placed a new RMEx 5.3 refresh on the FTP site.

#### **February 27, 2019 – Added new tracking for Letter Re-Request in Utility Menu**

We will now log a history of when users Re-Run letters using either of the following option in the Utility Menu:

3. Re-run one letter code (uses next working date)
4. Re-run all letters for a date range (uses next working date)

The history will be saved in the Client Statement Menu > 14. History of statements/month-end

The following fields will be saved and displayed

- UserID
- Date Range
- Codes
- Run Date
- Run Time

#### **March 01, 2019 – Change on credit reporting flag description**

With the new change, if the word “Reported” is in the flag description it has already been reported and an action taken. If the word “Reported” is not in the flag description it has NOT been reported.

See below for the credit reporting flag descriptions.

- Blank = New on xx/xx/xx (not yet reported to the credit bureau - the xx/xx/xx = the eligibility date)
- 1 = Reported-NEW (has been reported to the credit bureau)
- 2 = Reported-PIF (has been reported to the credit bureau as a PIF)
- 3 = Reported-WDRAWN (has been reported to the credit bureau as withdrawn based on an inactive close code or specified description code)
- 4 = Do not report (has never been reported and is not eligible to be reported)

### **March 07, 2019 – Change to Alternate Close Out Report**

There was a bug in the 'Alternate Close Out Report' and we have fixed it.

### **March 15, 2019 – New refresh for 5.3**

A new version of RMEX 5.3 has been loaded to the FTP.

### **March 17, 2019 – Change to 'Run account list for Audit (Batch/Interactive)'**

When you run the interactive option, if there are lots of accounts being analyzed, we will now pop a screen that will change every so often, depending on the number of clients, collector codes and accounts processed. This will give you some idea of how fast the job is running, and give you an idea of when it may complete.

### **March 20, 2019 – Enhancement for smart code X logic feature**

The field is 'Active links exceed / Inactives=l'

>>> Active links exceed

Specify the minimum number of linked accounts required in order to make a decision.

NOTE: The system will NOT include any accounts closed with an Inactive close code when making decisions. All other accounts (open and closed active) will be included.

>>> Active links exceed / Inactives=l

If you want to count inactive closed also (count ALL accounts), put an "I" in this field.

### **March 31, 2019 – Enhanced System Security (*Multi-factor Authentication*)**

We have quickly deployed our own solution enhanced security. We have added another level of security to RMEx. Multi-factor Authentication, also known as MFA or multi-step verification, adds another layer of security, supplementing the username and password model with a code that only a specific user has access to (typically sent to something they have immediately to hand). This authentication method can be easily summed up as a combination of "something you have and something you know".

You will require our Mobile Suite to deploy this solution. Instead of special devices, we will be using text messaging to transmit a passcode to the user. At the company level, there is a new field, "Two-factor authentication (Y,A)". "Y" means use the option for those users who have been set up with a cell phone in their system security. "A" means use the option for ALL users who try to access the system. On system security, on the first screen for the user details, there is a "Cell phone number" at the top of the screen, under the User ID field. Once these options are set up, you have two-factor authentication. The user has 2 attempts to enter the correct code after the text message is first received. Additional attempts will generate new passcodes.

**April 14, 2019 – New refresh for 5.3**

A new refresh of RMEX 5.3 has been loaded to the FTP.

**April 15, 2019 – System parameters (Revolving loans)**

We have added a new field 'S/Code when payment meets past due balance (Revolving loans)' on System Parameters (Page 4). The smart code placed in this field will be applied for special revolving loans when the payment is greater than or equal to the past due balance.

**June 03, 2019 – New refresh for 5.3**

A new refresh of RMEX 5.3 has been loaded to the FTP.

**June 19, 2019 – Account Crawler**

We have made a change to the "RPC within" option. You could enter 2 date ranges and corresponding smart codes. You can now enter 999 to indicate "Has had an RPC sometime in the past". You can set this up in the first line, in which case, this should be the only option. You can set it up in the second line and also have an option on line 1. For example, you may wish to say "Apply Smart code 701 if there was an RPC within 180 days. If that did not happen, but there was an RPC sometime in the life of the consumer accounts (999 in days within), apply Smart code 702.

**July 01, 2019 – Email bug**

We found a bug in all programs that called the program EMAILCL. We have modified all programs to clear the passed parameters after the call to EMAILCL. This way no data from each client could be included on the next client.

**July 01, 2019 – New refresh for 5.3**

A new refresh of RMEX 5.3 has been loaded to the FTP.

**July 02, 2019 – Queue consolidations (Nightly Processing)**

For Phones, we have added a code of P. This will check for a home, work or cell. For cell phone, we look for a number on the account detail screen, or a phone code "C" on the account. For Processing Type, we have added a code of \* which will mean "Keep the current processing type".

**July 02, 2019 – Smart codes**

On the cosigner options (Page 9), the "Stop letters Y" option has been changed to Stop/Start letters (Y, S). The new "S" option will put a "Y" in the field for mail at the cosigner level.

**July 12, 2019 – Account list for audit on the Hosted system**

On the hosted system, 'Account list for audit' can only be run in BATCH. This ensures that system use is not impacted by interactive jobs. Although the option to run interactively no longer exists, the function is still there. Please use the following procedures:

1. Use the same menu to select the accounts that you always have
2. Choose PROCESSING TYPE = B (batch)
3. Enter a DESCRIPTION
4. View List for Audit
5. Select the list

This feature uses system resources more efficiently and reduces the risk of outages and/or lag time. It also gives the added benefit of being able to save and/or run multiple lists.

**July 14, 2019 – New refresh for 5.3**

A new version of RMEX 5.3 has been loaded to the FTP.

**August 02, 2019 – Letter changes**

We made changes to the last letter logic on Account Details screen; fields 'Last Letter' and 'Type'. Programs involved are WACINQ and WAPINQ.

We have also fixed a bug in 'F12 - Letter history' under account notes, where the 'Last letter date' was not updating correctly when a letter is requested through a smart code.

**August 08, 2019 – Account processing and cell phones**

If you were using the phone options to place a cell phone in the queues, this sometimes omitted the phone number selection in the process. This happened because some of the links did not have the cell phone number on the account. This has been addressed.

**August 11, 2019 – Data Extract (Payments)**

We have enhanced the selection options for payments within the data extract. Field is 'Paid agency/client-ACBXYZ'. The new options X, Y and Z are the same as A, C and B respectively, but will include balance adjustments (41-49). You can select individual adjustment codes using the field "Pay.types (Blank=ALL)".

The screens are  
EXTRPMFM  
EXTRPMRUFM

**August 16, 2019 – New refresh for 5.3**

A new version of RMEX 5.3 has been loaded to the FTP.