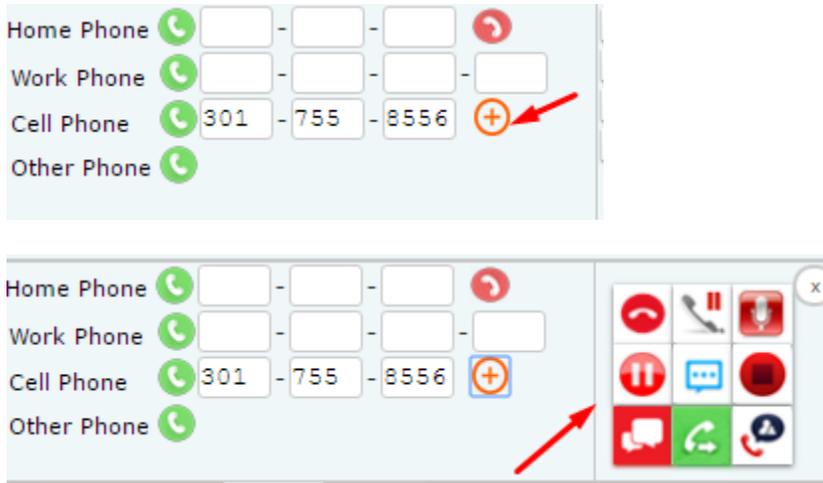


The following are recent changes to RMEx 5.0:

<i>February 28, 2017 – Telephony functionalities</i>	<i>2</i>
<i>February 28, 2017 – Other phone window.....</i>	<i>2</i>
<i>February 28, 2017 – GUI Theme.....</i>	<i>2</i>
<i>February 28, 2017 – DOB Search.....</i>	<i>3</i>
<i>February 28, 2017 – Notes</i>	<i>3</i>
<i>February 28, 2017 – Spooled files</i>	<i>4</i>
<i>February 28, 2017 – Help text</i>	<i>4</i>
<i>February 28, 2017 – Call history.....</i>	<i>4</i>
<i>August 04, 2017 – Follow up date</i>	<i>5</i>

February 28, 2017 – Telephony functionalities

Click on the '+' icon next to the cell phone field in the account detail screen and the user will see the telephony icons which invoke functions such as pause recording, play message, transfer message etc..



February 28, 2017 – Other phone window

The 'Other phone window' (often referred to as the 'TAB+' window) can now be accessed by clicking on the phone icon next to the 'Other phone' field.



February 28, 2017 – GUI Theme

The GUI will remember the theme that you select when you first logged into the system and when you try to log in the next time into the system it will automatically load the same theme that you had selected in your previous log in.



February 28, 2017 – DOB Search

A user can now search for the consumer using Date of Birth (DOB) by inserting '20' in the search type field.

The screenshot shows the 'Account Inquiry' window for 'QUANTRAX CORPORATION INC.'. The 'Search Type' list includes '20 - Date of birth' which is highlighted with a red box. Below the list, the 'Search' section has a 'Search type' dropdown set to '20'. The 'Search data' section has 'a)' and 'b)' input fields. To the right, 'Most recently accessed accounts' are listed, including '99-001943202 PAYMENT', '99-001943233 SIMPSON', '99-001943232 SUBCR', '99-001943217 MERGE CODE', and '99-001943216 STOP'. At the bottom, there are function buttons like 'F3-Sounds like', 'F9-Purge', 'F12-Multiple Accts', 'F20-Recalls', 'F24-Num.CI.Acct#', and 'F7-Exit'.

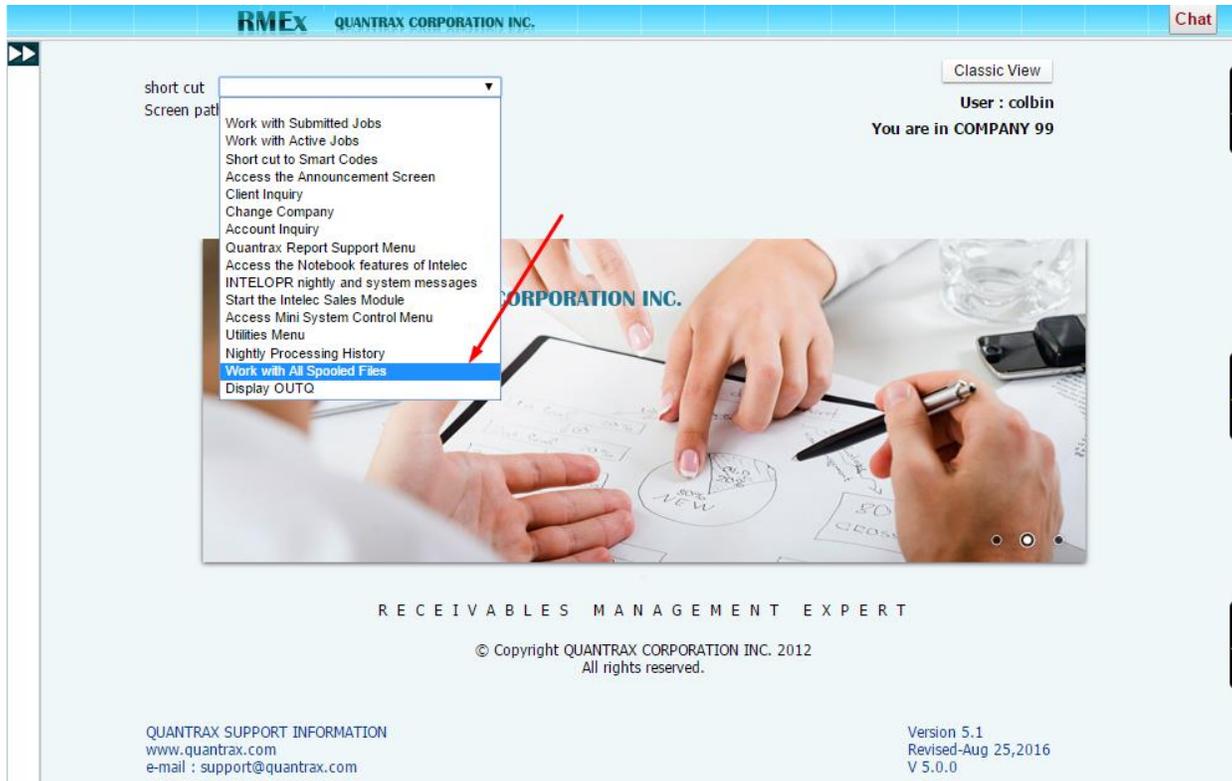
February 28, 2017 – Notes

A user can enter notes in different colors (red, blue, yellow, pink and turquoise).

The screenshot shows a table titled '*NOTES-Expanded view*'. The table has columns for 'Date', 'S/C', 'Notes', 'Time', and 'UserID'. The 'Notes' column contains various entries, including '22 JACK LANE', 'City-BETHESDA', 'State/Zip - MD 225001231', 'Client Acct# change', '220001', '3028 NORTH 97TH STREET, A', 'PT. 4', 'City-OMAHA', 'State/Zip - NE 68134', 'TEST ATTEMPT', 'TEST BY CHAMZ', ':Account Update', 'pp 41.41 on 02/16/17', 'Promise note', 'pp 31.31 on 25/17/02', 'Promise note', 'CONSUMER IS AT WORK', and 'CONSUMER WILL BE OUT OF COUNTRY NEXT MONTH'. A red arrow points to the last row. At the bottom, there are controls for 'Note code', 'Smart Code', 'Text search', and navigation buttons like 'F7-Exit', 'F9-Other note options', 'F24-Last notes', 'Filter', 'Remove Filter', 'Acct Details', 'Previous', 'Next', and 'call history'.

February 28, 2017 – Spooled files

Previously, the user would have to sign off the system and sign back on through the 'Classic view' to access the spooled files. We have made a change and now the user can directly access the spooled files through the tree view.



February 28, 2017 – Help text

The help text can be accessed by hitting the 'Alt' + 'F1' keys simultaneously. Note that the help text will not be available on the protected fields.

February 28, 2017 – Call history

The 'call history' option will be available in F11 notes only.

NOTES-Expanded view

Guarantor	PAYMENT	ADAM	Acct#	001943202
Date	S/C	Notes	Time	UserID
02/09/17		-----	04:33	COLBIN
02/09/17		Dir.Check data added	04:33	COLBIN
02/09/17		D.Ck 50.00 on 02/09/17	04:33	COLBIN
02/09/17		D.Ck 50.00 on 03/09/17	04:33	COLBIN
02/09/17		Installments - 2	04:33	COLBIN
02/09/17		Amount - 100.00	04:33	COLBIN
02/09/17	852	account transfer	04:33	
02/09/17		Dir.Chk.Authorized-PHONE	04:34	COLBIN
02/09/17	852	account transfer	04:34	
02/09/17		Check Deleted	04:38	COLBIN
02/09/17		D.CK 50.00 on 02/09/17	04:38	COLBIN
02/09/17		Check Deleted	04:38	COLBIN
02/09/17		D.CK 50.00 on 03/09/17	04:38	COLBIN
02/09/17		-----	04:38	COLBIN
02/09/17		Dir.Check data added	04:38	COLBIN
02/09/17		D.Ck 33.33 on 02/09/17	04:38	COLBIN
02/09/17		D.Ck 33.33 on 03/09/17	04:38	COLBIN
02/09/17		D.Ck 33.34 on 04/09/17	04:38	COLBIN
02/09/17		Installments - 3	04:38	COLBIN

Note code Smart Code Text search

F7-Exit | F9-Other note options | F24-Last notes | Filter | Remove Filter | Acct. Details | Previous | Next | call history

August 04, 2017 – Follow up date

The follow up date, Time and Promise amount fields have been moved next to the 'PD Check date' field on the account detail screen.

Amount Placed	1809.00
Balance	1809.00
Total Balance	2688.00
No. Of Accts	2
No. Paid in Full	0
Date Placed	9/10/16
Last Transaction	12/23/15
Last Worked	
Last Letter	
Last Payment	.00
Last Payment Date	
PD Check Amt	
From	
PD check Date	
Follow Up Date	
Time	
Promise Amount	